

**National Finance Center's
2005 Customer Forum
Expanded Session Agenda**

“Delivering Measurable Results”

Jefferson Auditorium, South Agriculture Building
1400 Independence Avenue, SW
Washington, DC

**Tuesday, July 26, 2005
(Afternoon)**

Time	Topic	Speakers
12:00 p.m.	Registration and Welcome Reception	
1:00 p.m.	Welcome	Jerry Lohfink
1:15 p.m.	<ul style="list-style-type: none">• Strategic Management of Human Capital<ul style="list-style-type: none">- Payroll/Personnel System- Human Resources Line of Business- Customer Relationship Management• A Value Proposition• Improving Security and Access• Expanded Electronic Government	Randy Gonzales Mark Hazuda Penny Forbes John White Gil Hawk Jerry Lohfink
3:15 p.m.	Looking Forward Questions and Answers	Jerry Lohfink

